



## Microlending and Credit Agreements COMPLAINT INTAKE FORM

<b>NAME:</b>		<b>ID No:</b>	
<b>POSTAL ADDRESS:</b>		<b>PHYSICAL ADDRESS:</b>	
<b>HOW DID YOU HEAR ABOUT NAMFISA?</b>			
<b>CONTACT DETAILS:</b>			
Home:			
Work (ext. if any)		Ext. ....	
Cell:			
Fax:			
E-mail:			
<b>LOAN DETAILS: (optional)</b>			
Date of loan:			
Amount Borrowed:			
Lender Client Reference No. (if applicable):			
Name of Lender:		Physical Address of Lender:	Tel. of Lender:
<b>COMPLAINT DESCRIPTION:</b>			
<b>(Please use overleaf to continue with complaint description)</b>			
<b>RESOLUTION EXPECTED (How would you expect NAMFISA to resolve your complaint?)</b>			
		<b>Supporting Documents:</b>	
		Salary Advice:	
		EAO:	
		Other specify:	
		Other specify:	
<b>Signature of Complainant</b>		<b>Date</b>	

